

Our words

Distributable cash

Distributable cash is cash generated from operating activities after deducting cash required for operating purposes and our capital program.

Fibre-to-the-node (FTTN)

Fibre optic cable (fibre) permits digital data transmission over longer distances and at higher data rates than other forms of wired and wireless communications. FTTN is a broadband architecture that provides high-speed Internet and other video services to the customer's home by deploying fibre cable and DSL equipment within close proximity of the customer. This proximity allows us to increase the speed of our Internet service and provide IPTV to customers within the FTTN serving area.

Forbearance

Forbearance can be thought of as a form of deregulation, which removes the bulk of economic regulation. For local exchange service, it is granted by the CRTC on an exchange-by-exchange basis. Forbearance provides us much more flexibility to respond to the market in areas where competitive services are available. For example, in areas where forbearance of local service is granted, we no longer need to file cost studies and obtain prior CRTC approval to change our service features or prices for basic telephone service and enhanced options, such as call display. However, an overall price cap remains on standalone basic residential service.

High-speed Internet (broadband)

The volume of information that can be transmitted through a cable or fibre at any one time is measured in bandwidth. Broadband has the capability to carry large amounts of information enabling us to deliver new products and services to our customers.

Income trust

An income trust is a legal ownership structure for a business that holds income-producing assets. Similar to common stocks, trust units trade on the Toronto Stock Exchange. Income trusts are tax efficient structures that typically generate consistent cash flow for unitholders. A large proportion of a trust's income is passed on to unitholders through monthly or quarterly distributions, which are typically higher than stock dividends.

IPTV

Internet Protocol television (IPTV) is high-quality digital television delivered over high-speed Internet. Aliant TV, our IPTV service, is available in major urban centres in Atlantic Canada. It complements Bell TV, which is offered throughout our service area.

Network access service (NAS)

NAS is a connection or line that provides customers with access to the public-switched telephone network.

Productivity

Productivity is about looking for opportunities and developing creative solutions that will allow us to operate in a leaner and more efficient way.

Value Packages and bundles

Value Packages and bundles offer customers a total value proposition. They allow customers to buy multiple products for one price on one bill.

VoIP

Voice over Internet Protocol (VoIP) enables the transport of voice, data and video applications on a common IP network so that users can communicate and collaborate with one another from anywhere, at any time, using a variety of communications devices. VoIP allows service providers to deliver to businesses and consumers advanced multimedia applications and IP-based voice services.

Personal Vault

Personal Vault is an online service that offers broadband Internet customers an easy, low-cost, secure solution to store, manage, share and access pictures, music, videos, as well as Excel, Word or PowerPoint files from any high-speed Internet-connected computer – anywhere, anytime.

Aliant Learning Centre

The Aliant Learning Centre is a leading-edge online education service exclusive to Aliant broadband customers. The online video library features educational content specifically correlated to the K-12 curriculum in Atlantic Canada. This service was developed to support educators and families with research, homework and personal development. With over 3,000 education-based videos, this vast library contains some of the most educationally effective and age appropriate video content available in Canada.